

THE PHYSICIAN EMPOWERMENT™ SUITE

Specialty-specific tools created to enhance operational performance



The **Physician Empowerment™ Suite** is a set of specialty-specific data analytics platforms and tools created to empower healthcare providers to enhance their operational performance. It is designed to help you manage your practice and lay the foundation to mitigate risk, improve reputation to maintain loyal patients and recruit new ones, and provide direction to help position your practice to negotiate higher reimbursement from payers.

The platforms and tools available within the Physician Empowerment™ Suite were developed under the direction of respected physicians, legal professionals, risk management thought leaders, and healthcare consultants. The approach is proactive rather than reactive, which can save providers hundreds of thousands of dollars by avoiding costly legal battles and creating the ability to negotiate more effectively to maximize reimbursement.

Harness the Power of Data with the PHYSICIAN EMPOWERMENT™ SUITE



Reduce **RISK**

Is your team following proper procedures, avoiding mistakes, and creating an optimal patient-centric atmosphere? Failing to do so can lead to malpractice lawsuits and a decrease in the number of patients visiting your office. The **Patient Experience Platform** and the **Clinical Effectiveness Platform** help uncover areas of concern and allow you to immediately set forth a course of corrective action.

Improve **REPUTATION**

Word of mouth travels fast. A bad reputation can make or break your practice, and failing to maintain a solid understanding of the experience you create for your patients can have devastating effects. By analyzing the data provided to you through the **Patient Experience Platform**, which is displayed for you in an easy-to-navigate dashboard, you can develop a detailed understanding of the changes required of your practice to create a more patient-centric environment.

Enhance **REIMBURSEMENT**

Enhancing performance and creating a stellar reputation for your hospital or practice is essential in allowing you to optimize reimbursements from payer negotiations. The **Physician Empowerment™ Suite** provides you with tools to help make it happen.

The Physician Empowerment™ Suite

Comprised of Three Major Components



The **PATIENT EXPERIENCE** Platform

The platform is a specialty-specific survey tool designed to give providers real-time feedback about their patients' opinions and experiences. The easy-to-navigate platform allows providers to dig deep into the data collected and identify actionable insights and opportunities for improvement. The **Patient Experience Platform** allows you to:

- Compare physicians and locations
- Benchmark against other practices nationally
- Receive monthly report cards
- Review written comments where patients elaborate on their experience
- Prioritize improvement initiatives



The **CLINICAL EFFECTIVENESS** Platform

The info that you uncover through the **Clinical Effectiveness Platform** will allow you to eliminate potential risks, enhance operational efficiency, and improve the safety and quality of the care you provide. The data gives you actionable insights into how your team is performing and highlights actions you can put into place immediately:

- Providers' understanding and adherence to falls risk assessments
- Clinical pathways for change in status
- Policy adherence for medication reconciliation
- And more critical metrics



The **REIMBURSEMENT EFFECTIVENESS™** Platform

The RE Platform leverages **Patient Experience** and **Clinical Effectiveness** data to aid practices in articulating their value in the market to their 3-5 top commercial payers. This platform is comprised of the payer portfolio analysis, value story, and video library. These elements work together to create leverage for payer negotiation. This insightful, powerful, and actionable information allows practices to:

- Increase FFS and FFV reimbursement
- Support negotiation points
- Compare payer contracts
- Highlight opportunities for improvement
- Compare value-based pay and its tracks

EMPOWERING Healthcare Providers

At SE Healthcare, our mission is to **empower providers** through powerful data analytics tools that help make healthcare better for patients and help providers and organizations **improve quality, safety, and financial health.**

Our **COMPANY**

The SE Healthcare team has been at the forefront of improving safety and quality in healthcare for over 10 years. From the smallest practices to the largest health care systems, our proven tools and strategies help healthcare providers mitigate risk, improve reputation, and build the foundation to enhance reimbursement negotiations. Our team is comprised of nationally and internationally renowned physicians, legal and risk management thought leaders, healthcare consultants, and experienced business professionals. Each and every one of them is passionate about working with our clients to help them succeed and drive growth necessary to compete in today's market by enhancing both their safety and quality.



📞 843.414.5090 ✉ info@sehqc.com

📍 151 Meeting St. Suite 350, Charleston, SC 29401

🌐 SEHealthcareSolutions.com

2018 © SE Healthcare. All Rights Reserved.